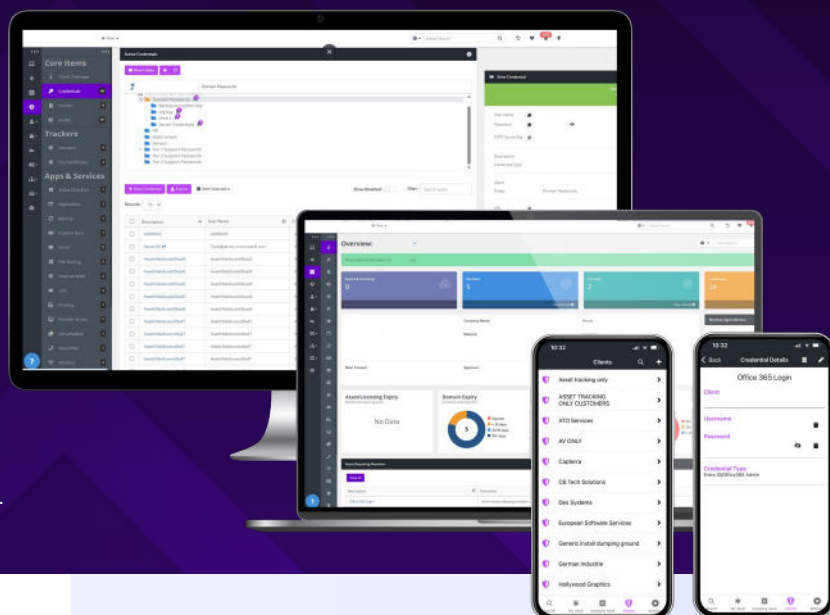


N-able Passportal

Centralized IT documentation for MSP efficiency

Enhance technician productivity and improve client service delivery with Passportal Documentation Manager. Built for managed service providers (MSPs), this solution centralizes documentation, credentials, and knowledge in one secure, easy-to-use platform.



Key Capabilities

- ▲ **Extensive documentation support** to support growing client needs
- ▲ **Granular per-document access control** for enhanced security
- ▲ **Standardized templates** aligned with MSP best practices
- ▲ **Audit history** for tracking changes and maintaining accountability
- ▲ **Custom interface branding** to reinforce your MSP's identity
- ▲ **Flexible article editor** for free-form documentation
- ▲ **Integrated password management** for seamless credential access
- ▲ **Relationship mapping** between credentials, articles, and files
- ▲ **Bulk drag-and-drop file upload** for fast onboarding
- ▲ **File version control** to maintain accuracy and traceability
- ▲ **Streamlined incident resolution** through centralized knowledge access

Why It Matters

- ▲ **Problem:** Disorganized documentation and lack of standardization lead to inefficiencies and inconsistent service.
- ▲ **Solution:** A secure, centralized documentation system with integrated access controls and automation.
- ▲ **Outcome:** Save time, reduce errors, and deliver consistent, high-quality service across your customer base.

Manage access securely with Passportal

Give your technicians the edge they need to get the job done quickly.

[See how it works](#)