

N-able Mail Assure

Help keep customers safe and productive with email security built on collective intelligence

N-able™ Mail Assure cloud-based email security helps your customers stay in control and protect their inbound and outbound email using collective threat intelligence, 24/7 email continuity, and long-term email archiving.



Advanced threat protection for your customers' inbound and outbound email

- Protection through collective intelligence incorporates data from over 23 million mailboxes to defend against email-borne threats.
- Real-time pattern threat recognition leverages various filtering technologies to capture known, emerging, and targeted attacks.
- Near 100% filtering accuracy helps block email threats and gain customer trust.
- Abuse management reveals users and accounts sending out spam to help prevent IP blocking and damage to company reputation.
- Malware catch rate of 100.00% with zero false positives and the ability to process all messages in under 30 seconds per message according to the [VBSpam public testing](#).

Maintain business productivity

- 24/7 built-in email continuity helps keep email available.
- Continuity capabilities allow users to continue to receive and send email during email server outages or downtime.
- Web-based networking tools help diagnose issues and increase visibility into server downtime and outages.
- Mobile device accessibility enables users to send and receive email, even if they don't have their computer.



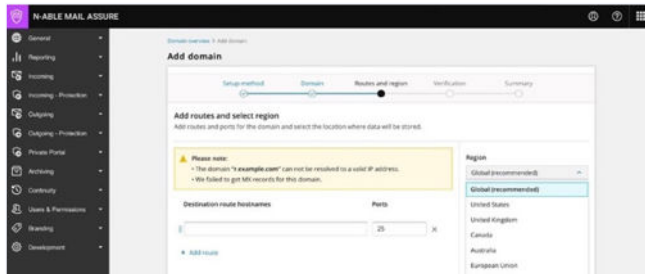
Power to view, release, approve, or block messages in the spam quarantine



Continue to send email during server outages or downtime

Store email beyond your primary email service's retention period with encrypted, long-term email archiving

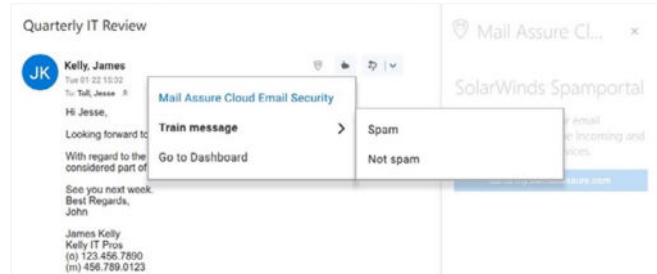
- Long-term email archiving reduces the chances of customer data loss.
- Robust encryption in transit (using TLS encryption) and at rest (using AES encryption) helps keep data safe.
- Journaling support allows users to easily retrieve emails from existing Microsoft® environments.



Multiple storage locations help meet geographic storage requirements

Keep your customers safe on Microsoft Office 365

- Increase email protection and continuity for Microsoft 365™ users with proprietary filtering technology—with near 100% accuracy.
- The Microsoft 365 Sync wizard simplifies onboarding multiple Microsoft 365 users.
- Automatic synchronization of new Microsoft 365 mailboxes, distribution lists, and shared mailboxes improves efficiency.
- Seamless integration via a Microsoft 365 add-in gives Microsoft 365 users added control and visibility over their email flow.



Train messages as "spam" and "not spam" from Microsoft 365 applications

Features at a Glance

Cloud-based email security

- Collective threat intelligence and machine learning help protect email against spam, viruses, malware, ransomware, phishing, social-engineering attacks, impersonation, spoofing, business email compromise, and other email-borne threats.
- Quarantine management gives users the power to view, release, or block messages.
- Attachment and macro blocking help protect against zero-day malware.
- Support for SPF, DKIM, and DMARC helps protect against spoofing.

Maintain business productivity

- 24/7 built-in email continuity
- 60-day email queue support—even if the primary service is offline for two weeks, Mail Assure will continue attempting to deliver and store emails in the incoming delivery queue.
- Full fallback MX service helps ensure emails are delivered.
- Web-based access so users can continue to receive, send, and reply to email.
- Easy access to archived emails and the email quarantine.

Mail Assure for Microsoft 365

- A Microsoft 365 Sync wizard with automatic synchronization options simplifies the onboarding of multiple Microsoft 365 customers and improves efficiency.
- Seamless integration with an easy-to-install Microsoft 365 add-in allows users to report “spam” and “not spam” messages from Outlook® window, on the web, macOS® or Windows PC, iOS®, iPadOS®, or Android® at no additional cost.
- Single sign-on (SSO) for Microsoft 365 Apps and Azure® Active Directory® to the Mail Assure interface allows users full transparency and control over their email flow.
- Built-in email continuity allows users to continue to receive, compose, and send email in the case of Microsoft 365 outages or downtime.

Private portal

- End users, who are a common source of vulnerability for MSPs, can now view and reply to sensitive emails inside a secure web-mail system (or a private portal).
- Emails stored in private portal are deleted after 30 days—a necessary measure against attackers who are usually searching throughout inbox history for critical information to take advantage of.
- Messages sent through private portal are encrypted with standard TLS in transit, through every stage, and with AES-256 at rest.
- Private portal is included at no additional cost in the Mail Assure protection offering and does not require any new software installed.

Robust encrypted email archiving

- Custom retention period to give you the control to meet individual customers’ requirements and journaling support to help you easily pull emails from existing Microsoft environments.
- Multiple storage locations around the world help you meet geographic storage requirements.

“Mail Assure is great at blocking spam and comes with a lot of available tools and settings. You can customize your dashboard admin panel. Support is brilliant—and a very good knowledge base.”

– **Adrian Takacs**
Infrastructure engineer,
X-Net Solutions

“My favorite feature of N-able Mail Assure will definitely be user interface...so easy to use for us and for the client—there’s no learning curve, you can jump right into it and get going.”

– **Alex Vashcenko**
Director, Ace Infotech



“On only its third time participating in the VBSpam Test N-able Mail Assure takes first place in the final score rankings. The lack of false positives and spam catch rates higher than 99.90% earns it a VBSpam+ certification as well.”

– **Virus Bulletin VBSpam results**
March 2022

Additional Features

- Multitenant interface with predefined settings, reporting, and views—designed for your technicians and end users—simplifies managing customers.
- Multilingual interface allows you to use Mail Assure in any of these languages: English, Danish, Spanish, Portuguese, Greek, Swedish, French, Finnish, Russian, Turkish, Japanese, Polish, Dutch, Hungarian, Brazilian Portuguese, Italian, German, and Norwegian.
- SSL/TLS traffic encryption enables Mail Assure email communication to be safely processed and transmitted.
- Custom filtering rules help administrators create filtering rules that apply to all users, a single customer, or all customers.
- Advanced log search functionality allows users to search and view their email traffic using a variety of query rules and criteria (i.e., quarantined, delivered, etc.) in the advanced log search.
- Block and unblock management means users have added control over their own email flow.
- Optional custom branding means name, logo, color scheme, and icons to help keep your brand front and center.

Try it free

30 days, full version

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